

# IDFL NEWS

January 1994

- New Price List.** IDFL has completed a new "Analysis Submittal Form" and price list Effective 1 October 1993.
- Testing Time.** Testing will be completed within 4-7 working days of sample arrival unless "24-HOUR RUSH" or "SAME-DAY RUSH" is requested.
- Same-Day RUSH.** We are now offering a "Same Day Rush" Service. We will complete testing and submit results per fax before 4:00 pm MST on the arrival day of the sample.
- We must receive sample **before 10:00 am**. Please choose an express courier who guarantees 10:00 am delivery.
- We also require that you notify us per fax **ONE DAY BEFORE** the same will arrive at our labs. This simply means that you send us a fax at the same time you send the sample -- requesting "SAME-DAY RUSH". This helps us schedule the staff for your "RUSH" sample.
- RUSH Fill Power.** We now offer a "RUSH" service on Fill Power Testing. We will simply do an initial fill power test and fax these preliminary results to you. We will again do a normal test after the 3 days of stirring and fax the final results to you.
- Equipment Prices.** We offer a variety of testing equipment for sale. Please contact us for prices.
- Training/ Consulting.** For several years we have trained and consulted with clients all over the world. We would be happy to customize training sessions for your company.
- Guidelines for Sending Samples**
1. Make sure sample is a good representation of the lot.
  2. Send a large enough sample (100 g minimum if Fill Power Test required).
  3. Send samples enclosed in a cloth, heavy plastic or heavy paper bag.
  4. Mark sample clearly and use IDFL "Analysis Submittal Form"
  5. Please mark "24-HOUR" or "SAME-DAY RUSH" if needed.
  6. Please indicate if you wish sample returned.
  7. Send samples to our street address, NOT our PO Box.

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